Student Services

Student Support Routes for Referral

Does student have an urgent serious situation where they or others are at risk of harm?

Does student require specialist help or support?

Has student been identified by PT or academic school staff as at risk of withdrawal from study?

Cause For Concern

For example:

Victim of crime, abuse or sexual violence
Mental health has significantly deteriorated

Expressed suicidal thoughts

Disclosed a safeguarding issue Behaviour is risky or dangerous

Being bullied or harassed

Admitted to hospital

Financial situation puts them at risk

Experienced a bereavement

Disability, Wellbeing & Counselling/Finance

For example:

Specific learning difficulties
Mental health conditions
Medical conditions
Managing short term or
isolated incident of stress
Financial issues



Continuation & Retention

Criteria for risk:

Non submission of work
Non / Poor attendance
Failing work / Non progression
Lack of engagement with studies
(info from data dashboard)
Lack of communication with
Personal Tutor or teaching staff
Student states an intention to
leave the university

Cause for Concern Referral Form

Disability,
Wellbeing &
Counselling
Form

Financial
Support
Appointment

Retention Referral Form

[7

If an immediate threat to life call 999, then complete Cause for Concern Form

